

## RJ Community CIC: Accessibility Statement (Website)

### 1. Our Commitment

RJ Community CIC is committed to ensuring our website and services are accessible to everyone, including Deaf, Deafblind, and Hard of Hearing individuals.

We aim to meet the requirements of the:

- Web Content Accessibility Guidelines (WCAG) 2.1 (Level AA)

### 2. How We Make Our Website Accessible

We aim to:

- Use clear, simple language
- Provide accessible navigation
- Ensure good colour contrast
- Support screen readers
- Provide alternative text for images
- Avoid unnecessary complexity

### 3. Deaf Accessibility

As an organisation specialising in Deaf services, we aim to:

- Provide information in accessible formats
- Use plain English
- Offer BSL-friendly communication approaches
- Develop video-based content where possible (e.g. BSL translations)

### 4. Known Limitations

We are continuously improving our accessibility. Currently:

- Some documents may not be fully accessible
- Some older content may not meet full accessibility standards

### 5. Alternative Formats

If you need information in a different format, we can provide:

- BSL support (where available)
- Easy Read
- Large print
- Email or phone support

Contact us: [hello@rj-cic.co.uk](mailto:hello@rj-cic.co.uk)

*Your community, your way*

## **6. Reporting Accessibility Issues**

If you experience any problems accessing our website, please contact us so we can fix it.

Email: [hello@rj-cic.co.uk](mailto:hello@rj-cic.co.uk)

## **7. Enforcement Procedure**

If you are not satisfied with our response, you can contact the: Equality Advisory and Support Service (EASS)

## **8. Ongoing Commitment**

We are committed to continually improving accessibility and ensuring our services are inclusive and responsive to community needs.